

## What Does it Cost?

Pricing is based on the 2000 population census for counties and municipalities. Costs are calculated with a flat rate times population and payable annually or monthly. The basic services include the following:

1. Basic Courthouse.
2. Basic Community.
3. Basic Transactions.

Advanced services include databases such as assessment records, tax claim records, deeds, wills, GIS maps, etc. These services are quoted individually due to various specifications and complexities; however, the cost is still based on an annual or monthly fee, plus a set-up charge. There is a reasonable one-time set up fee for each service, due upon completion of installation.

## How Do We Activate This Service?

- Contact CourthouseOnline's sales office.
- Request a formal quotation for services needed.
- Activate your account with an official letter or purchase order.
- Appoint your local COL coordinator.
- Allow time for activation of basic services. Extra time is required for database services.
- Make monthly or annual payments.

**Please contact your sales representative for further information.**

## Features.

National Template  
Free Home Page for Counties and Municipalities  
Customization Options and Modular Design  
Active Content Manager (ACM)  
Department Home Pages  
Access to Public Records  
Database Search Engine  
News Bulletin Board and Help Desk  
*MyCommunity* Page  
*MyProperty* Site  
*MyCOL* Membership  
GIS/Mapping  
User Training Programs Provided  
Choose from a Menu of Services  
Low Monthly Fees and Set-Up  
Population-Based Pricing  
Easy to Activate; Cancel Anytime  
Hosted by CourthouseOnline  
Interact with Your Constituents  
One "Look and Feel" to All Departments  
No Need to Change Back-End Systems  
Integrates with Existing Web Sites  
Cooperation with Local Vendors

## Contact Information.

Sales Office  
CourthouseOnline, Inc.  
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(717) 985-0632 (fax)  
Email: [sales@courthouseonline.com](mailto:sales@courthouseonline.com)  
[www.courthouseonline.com](http://www.courthouseonline.com)

# Introducing . . .



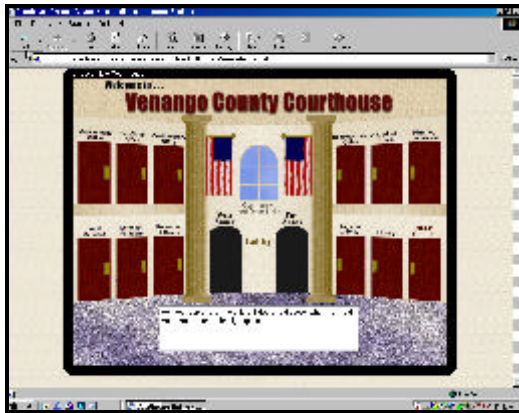
*. . . a better way to access public records and information*

**Helping Local Government Better  
Serve Their Community**

## An Open Letter to Public Officials

The combination of the Internet and public records is a natural union. Professional users and the general public are demanding easier access to public records and information at all levels of local government. Today, the responsibility of local officials goes beyond paper files, computer terminals at the counter, and remote access by modems. Taxpayers expect their local government to have a web presence. Web-based technology is clearly the way of the future.

CourthouseOnline (COL) was built on the premise that people need quick and easy access to public information and official public records at the local level. Counties and municipalities need a simple, cost-effective solution to better serve their constituents.



To date, some local authorities have been designing their own web sites, either with their own staff or by

contract with a local web developer. Millions of dollars are being spent nationwide for this duplication of effort. Little coordination between counties or municipalities is being done. Counties are purchasing hardware, hiring special staff, and writing software to create an Internet solution that is often very similar to what their neighboring county is developing. In addition, counties are facing extremely high costs to support this self-made infrastructure. Small counties and municipalities are doing little or nothing because they cannot afford the initial expense. Larger counties are spending hundreds of thousands of dollars to set up their basic system and then discover the cost to maintain the system is extremely high.

Our goal has been to invest in the development of a national web-based infrastructure that follows a standard template, yet is customizable and editable at the local level. Each county and municipality is provided a free home page as part of the national

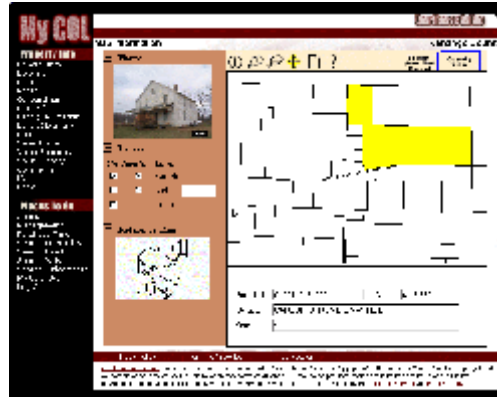
network. The client then chooses services under an Application Service Provider (ASP) model. The county authorizes the account and COL provides the selected service. The county pays a monthly fee. It is as simple as subscribing for telephone or cable service, easy to activate - cancel anytime.

## The Problem.

The problem, from the general public's perspective, is that they must go to the courthouse, wait in line, visit different offices, pay for documents, and be satisfied with limited information. The problem, from the professional's perspective, is that they need access to accurate and current data on a daily basis. The problem from the county's perspective is the high cost of equipment, computer lines, software development, and staff.

Another main difficulty is maintaining and revising the active content on each departmental home page. Counties and municipalities need the capability of managing the ever-changing content of their own web site using basic skills rather than computer programming skills.

The problem with existing Web-based information systems is the complex, expensive, and time-consuming process of entering, revising, and maintaining current information on the site. With COL's ACM solution, counties can easily maintain their own site. Authorized individuals type information into a secure Web-based interface. The content is published live to the site after the local site administrator (editor) reviews it.



The CourthouseOnline solution lifts the responsibility of updating organizational content from the IT Department personnel and transfers it to the experts in each department or agency.

## The Solution.

The solution is [www.courthouseonline.com](http://www.courthouseonline.com), a national web site infrastructure with a set of standard templates that counties and municipalities can easily activate or cancel at will. It is available at a fraction of the cost of current options and provides comprehensive levels of services to meet the needs of all jurisdictions, whether small or large.

The site provides courthouse services and community information and allows for financial transactions such as paying real estate

taxes, purchasing services, and ordering documents. It also provides the opportunity for the county to generate revenue from their web site based on the county's decision to charge user



fees. The service to the client includes training and interactive support as part of the county's master plan for better community services by way of the Internet.

## Conclusion.

CourthouseOnline, Inc. has recognized this need. COL's web site is not vaporware. It has been tested, proven, and serving counties since July, 2000. Contact our professional staff for more details and do not be concerned if you have already developed some aspects of your web site. Our system is modular, flexible and compatible with existing web sites so it can be integrated seamlessly with your current Internet development. All this is available at a fraction of your current or potential web site development costs. We look forward to serving you.

*Dr. Robert S. Barr, President  
CourthouseOnline, Inc.*